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**The Customs Department held “Customs 2019 : The Next to Beyond”  
to step a Modern Customs Service**

Today (Tuesday, January 15, 2019) at Makawan Rangsan Room, Royal Thai Military Club, Vibhavadi Road, Bangkok, the Customs Department held the "**Customs 2019: The Next to Beyond**" seminar by inviting Krung Thai Bank, Bangkok Bank, Kasikorn Bank, Siam Commercial Bank and Counter Service Co., Ltd., which signed a memorandum of understanding (MOU) to provide tax payment services via the Bill Payment System on December 21, 2018. In order to educate service recipients to use the system to pay taxes and duties through the Bill Payment system more accurately, conveniently, and rapidly for costs saving, more than 600 people had been interested in attending this seminar.

**Mr. Krisada Chinavicharana, Director General of Customs** stated that the government had launched the electronic payment policy under the National e-Payment Master Plan; all sectors, including the government agencies and private sector were aimed to reduce cashes and checks usages. The Customs Department which was responsible for the collection of duties and taxes on import and/or export goods including collecting taxes and other income on behalf of other agencies has realized the importance of the policy. In this regard, the Customs Department has developed the operation system into a more modern customs service with electronic payment through the Bill payment system. To elaborate, the taxpayers could choose to pay taxes or duties via various channels such as internet banking, mobile banking, bank counters in branches, ATM, and non-bank agents like counter services. Also, the taxpayers could print receipts by themselves through the e-Tracking system; without having to pick up receipts at the Customs Department. Previously, there were service recipients paid duties or taxes in cash at the Customs services as much as 45% of all taxpayers. If the service recipients used this online payment system, it would definitely reduce the cost and facilitate the service recipients and operators. Moreover, the use of this modern payment channel

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would encourage the Customs Department to be able to receive taxes and other revenues via 100% e-Payment system; leading to a sustainable cashless society.

In addition, the Customs Department also emphasizes the importance of the pre-arrival processing system in reducing customs clearance duration as well as being beneficial to the time release studies (TRS) evaluation and the Ease of doing business rating in Thailand. The Customs Department has also got a plan to continue driving strategy for trade facilitation in the digital era (Digital Trade Facilitation Strategy) by developing payment systems via e-Payment (e-Payment Gateway) and linking trade data from other government agencies and the private sector (Document Compliance). Following this modern strategy, all relevant government agencies and private sectors could integrate and use shared information effectively. As a result, operators and entrepreneurs would receive rapid and convenient services from the trade facilitation of the Customs Department.

The Customs Department considered that the provision of such services should be publicized to relevant operators and entrepreneurs. Therefore, the seminar of “Customs 2019 : The Next to Beyond” was held on the topic of Pre-arrival Processing, New e-Payment, e-Tracking, and especially the Bill payment system, which has started service since 14 January 2019 with collaboration from Krungthai Bank Public Company Limited, Bangkok Bank, Kasikorn Bank, Siam Commercial Bank Public Company Limited, and Counter Service Company Limited. All mentioned agencies above attended the seminar to create confidence for participants in the payment service through the Bill payment and to provide an understanding of customs clearance procedures and customs services.

**Krungthai Bank Public Company Limited** revealed that the Customs Department is confident that Krungthai Bank could provide electronic payment system through bank’s channel and collaborate to develop the system and information network to real-time payment for branches, ATM, Krungthai NEXT and Krungthai corporate online services. Recently, Krungthai Bank has issued the Krungthai Logistics Card, the first card in Thailand to pay duty, customs fee, and other incomes both import and export to cover all types of payment of Customs Department, which supports the logistics entrepreneurs.

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This cooperation is another project that the Customs Department and Krungthai Bank jointly promote the electronic payment system to be accorded with the government's electronic payment policy under the National e-Payment Master Plan by bringing technology to service customers and entrepreneurs to reduce cash and check transactions, to step into cashless society; increasing convenience and safety for entrepreneurs and taxpayers without paying cash or checks at the Customs agency. In terms of customs officers, the burden of counting money and depositing money at the bank are reduced. Payments could easily be reported and investigated via Krungthai Corporate Online service 24 hours a day.

It also facilitates and increases service channels for entrepreneurs and people. To be able to run the business smoothly, quickly, anytime, anywhere, with special benefits for entrepreneurs and the general public who pay or pay customs clearance fees by SCB Easy App with no promotion, free bill payment Fees throughout the year 2019, starting from February onwards.

**The Siam Commercial Bank Public Company Limited** revealed that Siam Commercial Bank signed a Memorandum of Understanding (MOU) with the Customs Department in providing tax payment service through the Bill payment to comply Digital Customs policy to support a cashless society. It also facilitates and increases service channels for entrepreneurs and people to run the business smoothly, rapidly, anywhere, anytime. There is also a special privilege of a free bill payment for entrepreneurs and general public who pay customs clearance fees via SCB Easy application throughout the year 2019, starting from this Februarys.

**Kasikorn Bank** revealed that the electronic payment service (Bill Payment) for paying customs duty on import and/or export goods could facilitate the service recipients and entrepreneurs by using digital channels like K PLUS and K-Cyber with a real-time transaction confirmation documents; increasing the efficiency of import tax management for business organizations on a daily basis with accurate information and safety guaranteed in accordance with international standards.

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**Counter Service Company Limited** revealed that the Customs Department held a seminar on a topic of “Customs 2019: The Next to Beyond”, which has a counter service company limited, one of the business organizations of C.P. All Public Company Limited participated in this activity. In the event, there were public relations booth to provide electronic duty payment services such as customs declaration form and invoice fees including customs duties and more other activities.

Counter Service Company Limited was ready to proving the electronic tax payment service (Bill Payment) to increase channels for receiving fee payment. It could also facilitate the people who are interested in paying fees more easily with over 13,000 branches throughout the country of 24/7 service counters in both 7-Eleven stores and department stores. Furthermore, the company also committed to develop new innovations In order to increase the efficiency in supporting service recipients.

As for electronic tax payment service program, the Counter Service Co., Ltd. is one of the electronic payment service providers for the Customs Department; starting from 21 January 2019 at all service counters.

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However, you can follow up the Public Relations of Customs Department 4 ways: as follows

1. Website : <https://www.customs.go.th>
2. Facebook : <http://www.facebook.com/customsdepartment.thai>
3. Youtube : <http://www.youtube.com/theprcustoms>
4. Line Official Account

